

London Borough of Bromley

PART ONE - PUBLIC

HEALTH AND WELLBEING BOARD

Date: Thursday 27th March 2014

Report Title: Update on the Pharmaceutical Needs Assessment

Report Author: Dr Agnes Marossy, Consultant in Public Health, ECHS
Tel: 020 8461 7531 E-mail: Agnes.Marossy@bromley.gov.uk

Chief Officer: Dr Nada Lemic, Director of Public Health

1. SUMMARY

- 1.1. The Pharmaceutical Needs Assessment (PNA) for Bromley is the formal document of the needs for pharmaceutical services in the area. It is intended to identify what is needed at a local level to guide the current and future commissioning of pharmaceutical services that could be delivered by community pharmacies and other providers.
 - 1.2 The Health and Wellbeing Board (HWB) has a statutory responsibility to publish a new PNA by 1st April 2015.
 - 1.3 Since 1st April 2013, every Health and Wellbeing Board (HWB) in England has a statutory responsibility to publish and keep up to date statements (“Supplementary Statements”) of any changes in pharmaceutical services of the population in its area.
 - 1.4 The current PNA has been updated and Supplementary Statements are now required to be published.
 - 1.5 A process for developing the new PNA is proposed.
-

2. REASON FOR REPORT GOING TO HEALTH & WELLBEING BOARD

- 2.1 The Health & Wellbeing Board has a statutory responsibility in relation to the PNA and as such there is a requirement to update the Board on issues relating to the PNA.
 - 2.2 This report describes the Supplementary Statements required to ensure that the current PNA is fit for purpose.
 - 2.3 The report also outlines the proposed approach for carrying out the new PNA which is due to be published by 1st April 2015.
-

3. SPECIFIC ACTION REQUIRED BY HEALTH & WELLBEING BOARD AND ITS CONSITUTENT PARTNER ORGANISATIONS

3.1 The Health & Wellbeing Board are asked to:

- Agree the publication of the Supplementary Statements as described in section 4.2
- Approve the proposed approach for delivery of the new PNA by 1st April 2015 as described in section 4.3

Financial

1. Cost of proposal: within existing resources
2. Ongoing costs: within existing resources – core business
3. Total savings (if applicable): not applicable
4. Budget host organisation: LBB
5. Source of funding: Approved 2014/15 ECHS Budget
6. Beneficiary/beneficiaries of any savings: not applicable

Supporting Public Health Outcome Indicator(s)

4. COMMENTARY

- 4.1 The Pharmaceutical Needs Assessment (PNA) for Bromley is the formal document of the needs for pharmaceutical services in the area. It is intended to identify what is needed at a local level to guide the current and future commissioning of pharmaceutical services that could be delivered by community pharmacies and other providers.

As a statutory duty, the first PNA was published by NHS Bromley in January 2011. Since 1st April 2013, every Health and Wellbeing Board (HWB) in England has a statutory responsibility to publish and keep up to date statements (“Supplementary Statements”) of any changes in pharmaceutical services of the population in its area.

A new PNA is required to be published by 1st April 2015.

Each Pharmaceutical Needs Assessment (PNA) published by a Primary Care Trust (PCT) in Greater London was subject to process of review which is described in this document. The purpose of this review was to assess the extent to which PNAs published by PCTs met the regulations.

4.2 Discharging the Responsibilities for the PNA

This report provides an update on the steps being taken to discharge the responsibilities of the Health & Wellbeing Board with respect to the PNA.

4.2.1. *PNA to be Fit for Purpose*

The Bromley PNA review showed that all except one of the requirements were fully or partially met. The requirement not met was that of including a statement of the current pharmaceutical services that have secured improvements to, or better access to, pharmaceutical services, outside the area of the PCT. Work has been carried out to address this deficiency and it is planned to issue a supplementary statement as in Appendix 1.

4.2.2. *Statutory responsibility to publish and keep up to date statements of any changes in pharmaceutical services of the population in its area.*

- a) Since the publication of the PNA in January 2011, a new pharmacy contractor has joined the pharmaceutical list. This opening increases the number of pharmacy contractors in Mottingham and Chislehurst to 4 and a total of 60 pharmacies are now contracted in Bromley as a whole.

It is planned to issue a supplementary statement (Appendix 2) detailing the change and updating the map showing pharmaceutical service provision in Bromley.

- b) Since the publication of the PNA in January 2011, a further change to the availability of pharmaceutical services in Bromley is the commissioning of a Tailored Dispensing Service (TDS) provided from community pharmacies. This service increases access for patients to a range of dispensing adjustments, compliance aids and reminder systems to meet their personalised needs and, potentially, a range of tele-healthcare solutions such as SMS or phone call reminders to take medicines. 35 pharmacies sited across Bromley are commissioned to provide this service.

It is planned to issue a supplementary statement (Appendix 3) detailing this change.

4.3 *Requirement to publish a new PNA by 1st April 2015*

- 4.3.1 The PNA differs from other needs assessments in that:
- the contents and manner of preparation are all set out in the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013.
 - there is a PNA specific consultation process set out in the regulations with requirements for a minimum of 60 days' consultation and specification of those persons and organisations that must be consulted such as the Local Pharmaceutical (LPC) and Medical (LMC) Committees, and other patient and public groups
 - the Health & Wellbeing Board is asked to consider the need for a specific type of service (e.g. pharmaceutical services)
 - the PNA is being prepared in order to support market entry decisions i.e. granting of applications for entry to the local NHS pharmaceutical services list are based on needs or improvements identified in the relevant local PNA (In simple terms, the PNA is used to make decisions about new pharmacies opening in the area, these decisions can be subject to legal challenge, so the PNA must be robust).
- 4.3.2 The key to a successful PNA is to ensure wide engagement with the relevant stakeholders. These should include:
- Local Pharmaceutical Committees (LPC)
 - Local Medical Committees (LMC)
 - Clinical Commissioning Groups
 - All pharmacy providers
 - Patients and public
- 4.3.3 A steering group should be set up to lead on the work, reporting to the Health & Wellbeing Board. The Steering Group should include:
- a sponsor for the project at Board level
 - strategic support
 - operational support and project management (this may be from an external provider)
 - medicines management and pharmacy commissioning expertise
 - a CCG champion
 - technical support from Public Health
 - communications support
 - representation from a broad range of stakeholders including patients, pharmacists, secondary care and GPs.
- 4.3.4 In order to be able to deliver a PNA which meets requirements, it is proposed that a specialist external consultancy be commissioned to write the PNA. A budget of £60K has been earmarked for this purpose.
- 4.3.5 A tender specification is being written and should this approach be approved, a provider will be identified using the recognised Council procurement process. The Portfolio Holder will be consulted regarding the arrangements.
- 4.3.6 In order to meet the 1st April 2015 deadline, it will be necessary to appoint a provider as soon as possible, at the latest during April 2014.

5. LEGAL IMPLICATIONS

5.1 It is a statutory requirement of the Health & Wellbeing Board to publish a Pharmaceutical Needs Assessment which meets requirements and to publish and keep up to date statements (“Supplementary Statements”) of any changes in pharmaceutical services of the population in its area. A new PNA is required by statute to be published by 1st April 2015.

Non-Applicable Sections:	FINANCIAL IMPLICATIONS; IMPLICATIONS FOR OTHER GOVERNANCE ARRANGEMENTS, BOARDS AND PARTNERSHIP ARRANGEMENTS
Background Documents: (Access via Contact Officer)	Pharmaceutical Needs Assessment 2011

APPENDIX 1

Supplementary Statement to Bromley Primary Care Trust's Pharmaceutical Needs Assessment (PNA)

Date Pharmaceutical Needs Assessment published:	31 st January 2011
Date Supplementary Statement published:	Xx/xx/2014
Supplementary Statement number:	6

This supplementary statement has been prepared and issued by the London Borough of Bromley and forms part of Pharmaceutical Needs Assessment dated 31st January 2011.

Background

This supplementary statement is issued in accordance with The National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) (Amendment) Regulations 2010. This supplementary statement sets out changes to the availability of pharmaceutical services since the publication of Bromley Primary Care Trust's Pharmaceutical Needs Assessment.

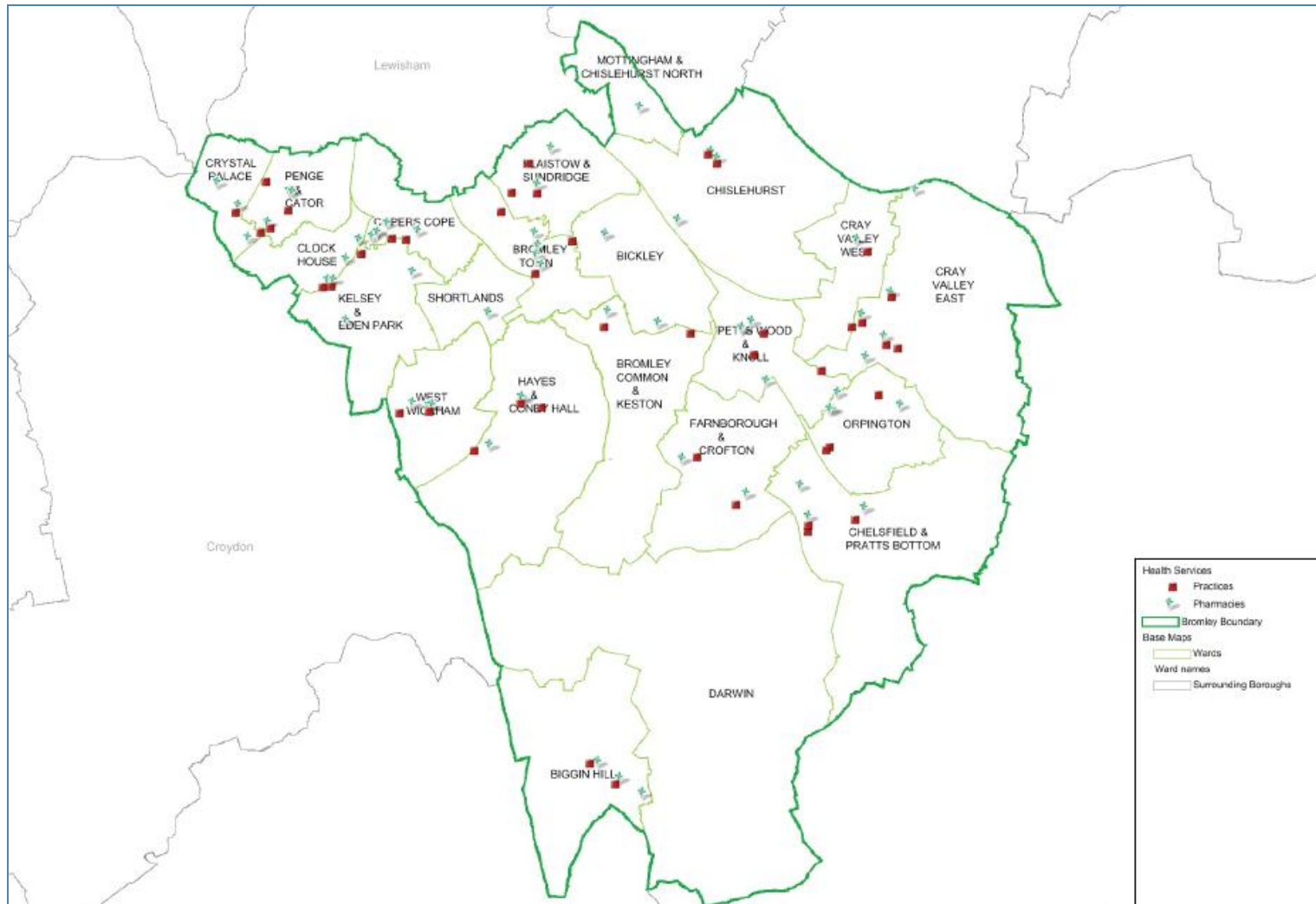
Description of Changes – Update on NHS Pharmacy Contracts

Since the publication of the PNA in January 2011, a new pharmacy contractor has joined the pharmaceutical list. This opening increases the number of pharmacy contractors in Mottingham and Chislehurst to 4 and a total of 60 pharmacies are now contracted in Bromley as a whole.

ODS Code	Trading Name	Address 1	Address 2	Address 3	Address 4	Postcode	Ward	Spoke	Hub
FXW06	Chislehurst Pharmacy	59	Chislehurst Road	Chislehurst	Kent	BR7 5NP	Chislehurst	Mottingham and Chislehurst	Bromley

It is the view of the London Borough Bromley that this change to the availability of pharmaceutical services is relevant to the granting of applications referred to in the NHS Act 2006 and the Borough is satisfied that a revised Pharmaceutical Needs Assessment would be a disproportionate response

This supplementary statement to the NHS Bromley's Pharmaceutical Needs Assessment is issued in accordance with Regulation 6 (3) in Part 2 of the NHS (Pharmaceutical Services) Regulations 2012 (as amended)



APPENDIX 2

Supplementary Statement to Bromley Primary Care Trust's Pharmaceutical Needs Assessment (PNA)

Date Pharmaceutical Needs Assessment published:	31 st January 2011
Date Supplementary Statement published:	Xx/xx/2014
Supplementary Statement number:	7

This supplementary statement has been prepared and issued by the London Borough of Bromley and forms part of Pharmaceutical Needs Assessment dated 31st January 2011.

Background

This supplementary statement is issued in accordance with The National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) (Amendment) Regulations 2010. This supplementary statement sets out changes to the availability of pharmaceutical services since the publication of Bromley Primary Care Trust's Pharmaceutical Needs Assessment.

Description of Changes – Update on pharmaceutical services

9.3.9 Tailored Dispensing Service

Adherence to medicines is defined as 'the extent to which the patient's action matches the agreed recommendations'. In 2009, the National Institute for Health and Clinical Excellence (NICE) published clinical guideline 76, "Medicines adherence — full guideline" which states that between a third and a half of medicines prescribed for long-term conditions are not taken as recommended. In July 2013, Bromley CCG commissioned Bromley Healthcare to deliver the Medicines Adherence Support Service (MASS). The service comprises formal medicines assessment, referral of patients for personalised medicines support solutions and follow up of patients to determine service outcomes.

A further new option for local medicines support, linking in with MASS, is the Bromley CCG commissioned Any Qualified Provider (AQP) Tailored Dispensing Service (TDS) provided from community pharmacies to increase access for patients to a range of dispensing adjustments, compliance aids and reminder systems to meet their personalised needs and, potentially, a range of tele-healthcare solutions such as SMS or phone call reminders to take medicines.

9.3.9.1 Current Commissioning

Essentially, TDS comprises provision, by commissioned community pharmacies, of appropriate auxiliary aids to meet patients' personalised needs for support with using medicines. When a patient requires a dispensing adjustment, compliance aid or medicines reminder system, the Medicines Adherence Support Team (MAST) formally assesses the patient's status with respect to the Disability Discrimination Act 1995 (DDA). Where a patient is

classified as 'disabled' under the DDA, the patient is referred to their usual community pharmacy where the auxiliary aid as part of the normal pharmacy contractual arrangements would be provided. Where a patient is not classified as 'disabled' under the DDA, the patient will be referred by MAST to a commissioned community pharmacy where TDS support would be provided.

35 pharmacies sited across Bromley are commissioned to provide this service

Trading Name	Address 1	Address 2	Address 3	Address 4	Postcode
Blackwells Chemists	245	Croydon Road	Beckenham	Kent	BR3 3PS
Caxton Pharmacy	3	Widmore Road	Bromley	Kent	BR1 1RL
Chislehurst Pharmacy	59	Chislehurst Road	Chislehurst	Kent	BR7 5NP
Coney Hall Pharmacy	5	Kingsway, coney Hall	West Wickham	Kent	BR4 9JB
Crayhill Chemists	88	Cotmandene Crescent	St Paul's Cray	Kent	BR5 2RG
Crofton Pharmacy	1	Place Farm Avenue	Orpington	Kent	BR6 8DG
Day Lewis	195	Widmore Road	Bromley	Kent	BR1 2RG
Day Lewis (Biggin Hill)	136	Main Road	Biggin Hill	Kent	TN16 3BA
Day Lewis (Hayes)	5	Station Approach	Hayes	Kent	BR2 7EQ
Eldred Drive Pharmacy	25	Eldred Drive	Orpington	Kent	BR5 4PE
Elmers Pharmacy	172	Upper Elmers End	Beckenham	Kent	BR3 3DY
Farrants Chemist	13	Station Square	Petts Wood	Kent	BR5 1LY
Gordon Davie Chemist	195	Southborough Lane	Bromley	Kent	BR2 8AR
Hamlet Pharmacy	45	Anerley Road	Anerley	London	SE19 2AS
Kamsons Pharmacy	121	Anerley Road	Anerley	London	SE20 8AJ
Lloyds Pharmacy	108	High Street	West Wickahm	Kent	BR4 0LT
Lloyds Pharmacy	59	High Street	Chislehurst	Kent	BR7 5AF
Lloyds Pharmacy	Cranley Parade	Beaconsfield Road	Mottingham	London	SE9 4DZ
Lloyds Pharmacy	3	Roundways	Biggin Hill	Kent	TN13 3XZ
Lloyds Pharmacy	13	Windsor Drive	Chelsfield	Kent	BR6 6EY
Lloyds Pharmacy	34	Marion Crescent	St Paul's Cray	Kent	BR5 2DD
Macks Pharmacy	2	Eden Park Avenue	Beckenham	Kent	BR3 3HN
Macks Pharmacy	165	High Street	Penge	London	SE20 7PF
Park Langley Pharmacy	90	Wickham Road	Beckenham	Kent	BR3 6QH
Paydens Pharmacy	399-401	Croydon Road	Beckenham	Kent	BR3 3PR
Peters Chemists	15	Bromley Road	Beckenham	Kent	BR3 5NT
Rowlands Pharmacy	121	Westmoreland Road	Bromley	Kent	BR2 0TY
Rowlands Pharmacy	10	Crescent Way	Orpington	Kent	BR6 9LP
Silversands Ltd	1	Kent Road	St Mary Cray	Kent	BR5 4AD
Stevens Chemists	5	High Street	Green Street Green	Kent	BR6 6BG
Superdrug Pharmacy	190-192	High Street	Beckenham	Kent	BR3 1EA
Superdrug Pharmacy	207-217	High Street	Orpington	Kent	BR6 0PS
United Pharmacy	5	The Parade	Penge	London	SE20 7TJ
Village Pharmacy	131	High Street	Farnborough	Kent	BR6 7AZ
Wallace Pring & Co	40	Chatterton Road	Bromley	Kent	BR2 9QE

It is the view of the London Borough Bromley that this change to the availability of pharmaceutical services is relevant to the granting of applications referred to in the NHS Act 2006 and the Borough is satisfied that a revised Pharmaceutical Needs Assessment would be a disproportionate response

This supplementary statement to the NHS Bromley's Pharmaceutical Needs Assessment is issued in accordance with Regulation 6 (3) in Part 2 of the NHS (Pharmaceutical Services) Regulations 2012 (as amended)

APPENDIX 3

Supplementary Statement to Bromley Primary Care Trust's Pharmaceutical Needs Assessment (PNA)

Date Pharmaceutical Needs Assessment published:	31 st January 2011
Date Supplementary Statement published:	Xx/xx/xxxx
Supplementary Statement number:	8

This supplementary statement has been prepared and issued by the London Borough of Bromley and forms part of Pharmaceutical Needs Assessment dated 31st January 2011.

Background

This supplementary statement is issued in accordance with The National Health Service (Pharmaceutical Services and Local Pharmaceutical Services) (Amendment) Regulations 2010. This supplementary statement sets out changes to the availability of pharmaceutical services since the publication of Bromley Primary Care Trust's Pharmaceutical Needs Assessment.

Description of Changes – Current Provision - Neighbouring HWBs

Bromley borders eight HWB areas, all of which have pharmacies located near the border of Bromley and provide a valuable contribution towards the access of pharmaceutical services for local people. The access of pharmaceutical services that exist near borders needs to be considered when appraising the adequacy of provision against the needs of Bromley.

Areas of particular consideration when considering access to pharmacies across borders include:

HWB area	Neighbouring wards
Lambeth	Crystal Palace
Southwark	Crystal Palace
Croydon	Crystal Palace, Clock House, Kelsey and Eden Park, West Wickham, Hayes and Coney Hall, Darwin, Biggin Hill
Lewisham	Crystal Palace, Penge and Cator, Coopers Cope, Bromley Town, Plaistow and Sundridge, Mottingham and Chislehurst
Greenwich	Mottingham and Chislehurst, Chislehurst
Bexley	Chislehurst, Cray Valley East, Cray Valley West
Kent	Darwin, Chelsfield and Pratts Bottom, Cray Valley Easy
Surrey	Biggin Hill, Darwin

Additionally, many Bromley residents commute into central London for work and leisure, and there is a proportion of the population of Bromley who regularly collect their prescriptions from pharmacies outside the Bromley border. Approximately 4.1 million items last year were prescribed by GPs in Bromley of which 9% (360,000) were dispensed outside the borough. Pharmacies within the London

Borough of Lewisham dispensed the greatest number of prescriptions outside of Bromley (144,000, 3.5%).

Whilst Bromley has no control over these services, it is important to acknowledge that Bromley patients will be accessing pharmaceutical services externally and partnership working with these HWBs it is important to ensure adequacy of provision and quality of service.

It is the view of the London Borough Bromley that this change to the availability of pharmaceutical services is relevant to the granting of applications referred to in the NHS Act 2006 and the Borough is satisfied that a revised Pharmaceutical Needs Assessment would be a disproportionate response

This supplementary statement to the NHS Bromley's Pharmaceutical Needs Assessment is issued in accordance with Regulation 6 (3) in Part 2 of the NHS (Pharmaceutical Services) Regulations 2012 (as amended)